

## TERMS AND CONDITIONS

*A deposit of 30% is required at the time of booking. This deposit forms part of the payment for the trip and shall be offset to the total amount charged to the client/agent. If the full amount is not paid at least 60 days prior to departure, Jen and Babus Travels reserves the right to treat the booking as cancelled and the deposit shall be forfeited. Booking within 60 days of departure are required to pay the full amount to secure the reservation. Availability cannot be guaranteed until booked.*

## INSURANCE

*Adequate and valid travel insurance is compulsory for all Jen and Babus Travels travellers and it is a condition of accepting your booking that valid travel insurance has been paid for by the date of departure.*

## CANCELLATION POLICY

*All cancellations of confirmed reservations are subject to a \$50 per person administrative fee. Cancellations 90 days or more prior to departure will receive full refund minus the \$50 per person administrative fee. 60-89 days will be subject to loss of deposit (30% trip price). 30-59 days will be subject to loss of 50% of program price. 29 days or less will be subject to 100% of program price.*

## CHANGES TO YOUR ITINERARY

*Amendments to your booking, in relation to any arrangements made in conjunction with your tour (e.g. pre- and post-tour accommodation, transfers, flights etc), received by Jen and Babus Travels within 15 days prior to tour departure date will be subject to a \$50 administration fee per change. This fee is in addition to any charges levied by ground operators, hotels, or airlines.*

*On some trips it is not possible for us to accept late bookings as they are subject to availability.*

*All deposits paid on tours where permits are obtained are non-refundable.*

*Prices are based on current rates of exchange, tariffs and taxes. Should the authorities decide on increasing fees and taxes, even though they might currently not be scheduled, we would subsequently have to pass on these increases.*

## PRICE CHANGES

*Jen and Babus Travels reserves the right to use any photographs and videos taken during tours for marketing or any other advertising material. The client hereby gives consent to use such photographs and authorizes Jen and Babus Travels to retain copyright for these photographs and such material. Program members who prefer that their images not be used are asked to identify themselves to their travel program escort at the beginning of their program.*

